



Jessica Berger- Weiss, M.D., F.A.C.O.G.
Adrienne Potts, M.D., F.A.C.O.G.
Courtney Levenson, M.D., F.A.C.O.G.
Ashley Artis, M.D., F.A.C.O.G.
Heather Brillhart, M.D., F.A.C.O.G.
Gayle Skinner, M.D., F.A.C.O.G.
Allison Ladner, CNM, WHNP-BC, IBCLC
Emily Fredrickson, APRN, WH-BC

Patient Portal

What to know about the patient portal:

- NEVER use the Portal for emergencies. Call the office during office hours at 301.681.3400. After hours, call 1.888.798.2022.
- The Portal is monitored by staff between 9 am- 5 pm, Monday- Friday only. -You may send a message which will be retrieved the next business day.
- Please allow 48 hours turnaround time for messages left during business hours.
- You will not have direct access to the providers. Messages are forwarded to the providers for response.

For lab results:

- From the home page go to the tab at the top of the page "My Chart"
- Next, select "Request Health Records"
- You will receive an email stating you have made this request (for security) then you will have access to your lab results.

Things you can accomplish from the patient portal:

1. Request a prescription refill.
2. Request an appointment
3. If after two attempts you are not able to make an appointment, please call the office.
4. You will not be able to request sick, emergency, or same day appointments on the portal. You must call the office directly.
5. You will be able to view the notes of your visit.
6. Labs and radiology reports done outside of the office will not be available on the portal.
7. Lab results will be available once the doctor has reviewed them.
8. You will be able to view your account and make payments online.
You can also send messages to the billing department.
9. You will be able to send messages to the surgery scheduler regarding questions about your surgery.